



State Senator

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VALDE GARCIA

Serving the 22nd District

Shiawassee-Livingston-Southern Ingham counties

A Glimpse of Current Legislation & Critical Issues

Focus: UNEMPLOYMENT

CONTACT INFORMATION

ADDRESS:

P.O. Box 30036
Lansing, MI 48909-7536

TELEPHONE:

(517) 373-2420
Toll-Free: (800) 516-0026

FAX:

(517) 373-2764

E-MAIL:

senvgarcia@senate.michigan.gov

WEBSITE:

www.senate.michigan.gov/gop/senator/garcia

Do you have general questions related to unemployment?

The Bureau of Workers' and Unemployment Compensation can be reached toll-free at 1-800-638-3995 between 7:00 a.m. and 7:00 p.m. Monday through Friday.



Unemployment Telephone System Now Operating Throughout State

Individuals wishing to claim unemployment benefits for the first time or are seeking to re-open an existing account will now have an easier time accessing Michigan unemployment system, thanks to the completion of a new state-wide telephone number.

By calling **1-866-500-0017**, residents requesting unemployment benefits will have access to an enrollment system that will provide immediate confirmation that their request has been processed. For many jobless workers, receiving confirmation that they had been entered into the State's database was often the most frustrating aspect of the application process.

Jobless workers are asked to follow a call-in schedule when applying over the phone. The schedule is based on the last two digits of the caller's Social Security number.

Time	Mon.	Tues.	Wed.	Thurs. & Fri.
8 a.m.-12:30 p.m.	00-15	34-48	67-81	OPEN CALL-IN
12:30 p.m.-4:30 p.m.	16-33	49-66	82-99	OPEN CALL-IN

*Residents who are unable to call during specified times are welcome to call during operating hours (8 a.m. to 4:30 p.m.) on Thursday or Friday of each week.

The telephone application takes 20 minutes to complete and does not require unemployed workers to travel from their homes or wait in lines at agencies. In addition, the new phone system will allow individuals to inquire about their claims if they had applied over the phone within the past 60 days.

The Bureau of Workers' & Unemployment Compensation also offers a website where applications for benefits can be completed online. Their website is www.michigan.gov/bwuc.